

How To Fix "There Has Been A Critical Error On This Website"

In WordPress Forms By Setting Up WP Mail SMTP Plugin

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Introduction

Are you encountering the error message "**There has been a critical error on this website**" when you click send or submit on a form on your WordPress site?

Or perhaps the form simply doesn't respond or submit the data?

Don't worry—this step-by-step guide will walk you through the quick and easy process of fixing this issue by setting up the WP SMTP plugin.

Follow along to get your forms working smoothly again in a few simple steps.



Step One (I): Install & Activate SMTP Plugin

Login to your WordPress dashboard.

Click on Plugins, then click Add New Plugin.

Type **WP SMTP** in the search box.

Look for a plugin called **WP Mail SMTP** by WPForms.

Once you find it, click on **Install Now**, then click **Activate**.







Step One (II): Let's Get Started

Once the plugin is activated, it will automatically start the **setup wizard**.

Click the Let's Get Started button.

WP Mail SMTP	*
Welcome to the WP Mail SMTP Setup Wizard! We'll guide you through each step needed to get WP Mail SMTP fully set up on your site. Let's Get Started →	

If the wizard doesn't start automatically, locate **WP Mail SMTP** on your WordPress dashboard, and click **Settings**.

Click Launch Setup Wizard The setup wizard will open.

Click the Let's Get Started button.

🚯 🏦 Site Maker Acad	lemy 😋 4 🌹 0 🕂 New V	VPForms
ElementorTemplates		Already purchased? Simply enter your license key below to connect with WP Mail SMTP Pro! Paste license key here Connect
 WPForms Appearance Plugins (a) Users 	Primary Connection	Launch Setup Wizard Well auide vou through each step needed to get WP Mail SMTP fully set up on your site.
Tools Settings WP Mail SMTP Settings Email Log	From Email	wordpress@sitemakeracademy.com The email address that emails are sent from.
Email Reports Tools About Us Upgrade to Pro	Force From Email	If you're using an email provider (Yahoo, Outlook.com, etc) this should be your email address for that acc Please note that other plugins can change this, to prevent this use the setting below. ON If checked, the From Email setting above will be used for all emails, ignoring values set by other plugins.



Step Two: Set Up WP Mail SMTP Plugin

Under Choose Your SMTP Mailer, choose Other SMTP.

Click Save and Continue.

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aws Amazon SES PRO G Google / Gmail Image: SendGrid Image: SendGrid Image: SendGrid Image: SendGrid Image: SendGrid Image: SendGrid Image: SendGrid	aws Amazon SES PRO G Google / Gmail Image: SendGrid Image: SendGrid Image: SendGrid Image: Postmark Image: SendGrid Image: SendGrid	B Brevo	
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P Postmark 2 SMTP2GO SparkPost	Postmark SendGrid SMTP2GO SparkPost Place Zoho Mail PRO	Mailgun	365 / Outlook 270
C 2 SMTP2GO SparkPost	SMTP2GO SparkPost SparkPost Shore SMTP	P Postmark	SendGrid
	💿 🕬 Zoho Mail 🛛 🕫 💟 Other SMTP	SMTP2GO	SparkPost
Ditter SMTP		Zoho Mail PRO	Other SMTP

Next fill in the following details:

SMTP Host: e.g., mail.hostgater.com

If you're using cPanel, you can find this information in your cPanel welcome email. This is normally written as Outgoing Server or Server host name. If you can't find this information on your own, contact your web host's customer support.

Encryption: TLS





SMTP Port: 587

Authentication: Enable Authentication

SMTP Username: Full email, e.g, info@sitemakeracademy.com

SMTP Password: Password of the email above. (The SMTP Username Password)

From Name: Website Name, e.g., Site Maker Academy

Force From Name: Enabled

CHITD		
SMIP	Port	
587		
_		
Auther	ntication	
	Enable Authentication	
SMTP	Username	
info@	sitemakeracademy.com	
_		
SMTP	Password	
Erom 1	lame	
FIOIT	Valle	
Site N	laker Academy	
The nam	e that emails are sent from.	
Force	From Name	
	If enabled, the From Name setting above will be used for all emails, ignoring values set by	
-	otner plugins.	

From Email: Full email (this email should be the same as the SMTP Username).

Force From Email: Enabled

Confirm that you've entered all the details correctly, then click **Save and Continue**.

Force From Name Torce From Name Torce From Name setting above will be used for all emails, ignoring values set by other plugins.
From Email
info@sitemakeracademy.com
The email address that emails are sent from.
Force From Email Force From Email for Email setting above will be used for all emails, ignoring values set by other plugins.
← Previous Step
Close and exit the Setup Wizard



Click Save and Continue on the next page.

	Detailed Email Logs PRO	
	Keep records of every email that's sent out from your website.	
	Complete Email Reports PRO	
	See the delivery status, track opens and clicks, and create deliverability graphs.	
	Instant Email Alerts PRO	
	Get notifications via email, SMS, Slack, or webhook when emails fail to send.	
	Manage Default Notifications PRO	
	Control which email notifications your WordPress site sends.	
← <u>Prev</u>	vious Step Sav	e and Contin

Click **Skip this Step** on the next two pages.

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I	Help Improve WP Mail SMTP + Smart Recommendations
(Set helpful suggestions from WP Mail SMTP on how to optimize your email deliverability
	and grow your business.
,	Your Email Address
	Ind grow your business. Your Email Address info@sitemakeracademy.com
[Ind grow your business. four Email Address info@sitemakeracademy.com four email is needed, so you can receive recommendations.
	And grow your business. Your Email Address info@sitemakeracademy.com Your email is needed, so you can receive recommendations. Help make WP Mail SMTP better for everyone
	Your Email Address info@sitemakeracademy.com Your email is needed, so you can receive recommendations. Help make WP Mail SMTP better for everyone Yes, count me in



То и	inlock selected features, <mark>Upgrade to Pro</mark> and enter your license key below.	
~	Detailed Email Logs	
~	Complete Email Reports	
~	Instant Email Alerts	
~	Enhanced Weekly Email Summary	
~	Manage Default Notifications	
~	Multisite Network Settings	
Already Paste y	purchased? Enter your license key below to connect with WP Mail SMTP Pro ! rour license key here	
← <u>Previous Step</u>	Skip thi	s Step

Click the Finish Setup button.

WP Call Button		Install
Upgrade	e to Unlock Powerful SN	ATP Features
Upgrade to WP Mail SMTP Pro	to unlock more awesome features a used by over 3,000,000 website	and experience why WP Mail SMTP s.
✓ Detailed Email Logs →	Manage Default Notifications	✓ Multisite Network Setting
	Upgrade to Pro Today	
Bonus: You can upgrade to	the Pro plan and save \$50 today , a	utomatically applied at checkout.



Step Three: Test The Form

If the details are correct, the setup will be completed successfully and redirect you back to the WordPress dashboard.

A test email will also be sent to the email you provided

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Will You Attend?	2345677889	
We can't wait to share our special day with you! Please RSVP by June 15th, 2025 so we can plan accordingly. Just fill in the form to let us know if you'll be joining us for the big day!	Cheers!	*
🕥 🍪 Sarah and James Wedding 🖌 Customize 🌹 0 🕂 New 🖉 Edit Page 📵 Edit with Elementor 🚸 WPForms Edit	Home Page	🦑 Howdy, Winnie W 🔳 Q 🕈
Will You Attend?	Awesomet Your RSVP status has been received	1224 120 100
We can't wait to share our special day with you! Please RSVP by June 15th, 2025 so we can plan accordingly. Just fill in the form to let us know if you'll be joining us for the big day!		

Watch the Video Tutorial

If you prefer a visual walkthrough, check out our detailed <u>YouTube video tutorial</u> where we guide you step-by-step on how to fix this issue using the WP SMTP plugin. Youtube Link: https://bit.ly/3CZYnyX

Read the Full Blog Post

You can also read the blog post about how to fix this error on our website.